

BAGLIO DEL PIFFERO – TERMS AND CONDITIONS

- 1) The customer must pay, by bank transfer, a deposit equal to 50% of the total cost of the rental at the time the reservation is confirmed. The remaining balance must be paid by bank transfer at least 7 days before arrival or alternatively by check on the day of arrival. The payment of utilities must be made upon delivery of the keys to the customer. If the reservation is made within 15 days prior to the date of arrival, the customer must pay beforehand the entire amount of the rental.
- 2) The customer will receive a booking confirmation containing all necessary information (apartment address, telephone contact of the person in charge/owner, period of stay, cost of the apartment rental and cost for linen and utilities). Upon payment of the deposit, the customer will also receive an email with the receipt of payment.
- 3) Customers are kindly requested to check-in after 2:30 pm the day of arrival and leave the apartment by 10:00 am the day of departure. The keys will be delivered to the customer at the location of the apartment after the following conditions have been met:
 - Payment of the balance of the amount due;
 - Exhibition of a valid identity document (I.D);
 - Signing of a copy of these terms and conditions after viewing the apartment and the list of items included inside the apartment.
- 4) Should the departure time be later than the check-out time, it may be possible to leave luggage inside the premises until the time of departure, if previously requested to the owner.
- 5) The number of people staying in the apartment must be the same as specified in the reservation. A penalty equal to 50% of the total rental cost will be applied if the number of guests differs. In any case, the owner reserves the right to refuse access to the apartment.
- 6) Small pets are allowed only with the approval of the owner.
- 7) In case of misconduct, the owner reserves the right to ask the customers to leave the apartment, in which case no refund will be provided.
- 8) Linen, cleaning and utilities (water, electricity, gas) are not included in the rental cost.
- 9) The apartment is delivered clean and tidy and must be left in the same condition at the end of the stay. The following remain responsibility of the customer before leaving: cleaning the kitchen area, tableware, cooking ware and garbage disposal. Where else, an additional cost of € 50.00 will be debited. Any damage to the apartment will be quantified and compensation required to the customer before leaving. In case of cancellation of the reservation, a request should be sent via email to the following address: **info@bagliodelpiffero.it**. The following penalties apply for cancellation:
 - Penalty of 30% up to 31 days before arrival.
 - Penalty of 50% from 31 to 15 days before arrival.
 - Penalty of 100% from 14 days before arrival.

I, the undersigned, Mr/Mrs/Ms _____, declare that I have read and accepted the booking conditions; that I have viewed the apartment and the items inside and that the previous fully match the description/photos provided and are delivered in good condition.

I also declare that the set price agreed with the owner Calogero Grillo amounts to €_____ and has been entirely paid.

Furthermore, as per current Italian law, I have been informed by the owner that he exercises the “cedolare secca” taxation option.

Tenant's Signature

Owner's Signature